

Firstly we would like to thank you for choosing Donegal English Language School for your English and Multi Adventure holiday. Please find below further information on your stay

What to bring

We recommend that you bring the following items

- Waterproof jacket
- Two swim suits/trunks
- One towel (a towel is also provided but good to have two)
- Warm clothes, jumpers, jackets
- Lock for your suitcase
- Photocopy of passport to be kept separate to your passport (in case of loss)
- Old tracksuit and trainers for some of the teambuilding games
- Three pin plug adaptor for any electrical equipment e.g. mobiles, cameras etc.
- A white t shirt/baseball hat (for drawing/spraying graffiti on)
- Pocket money approx. €50 per week (maybe a little more if you want to buy some presents).

There are hairdryers on campus. They are located in the coordinator room.

For Class & School

- A copybook and pens
- Device- some of the classes are digital so please bring a phone/laptop

Activity Options

Afternoon activities include Surfing, Horse Riding, Team Building, Irish Sports, Water sports. High Ropes, Waterworld, Raft Building, Archery, Irish Music, Arts and Crafts workshops, Outdoor Sports including Gaelic Football, Beach Games, Tag Rugby, Basketball, Hill Walking, Make A Movie and Irish Baking etc

General Information

Residential

The residential centre is within three minutes' walk of the school. Students are housed in four bedroom houses with 8 – 11 students per house and one coordinator. The students will have their breakfast in the house and lunch and dinner at the language school.

Host Family

Host families want you to be a member of the family. They will appreciate your efforts to integrate, your active participation in family life and activities. Your smile, your gratitude and enthusiasm will be the best reward for the host family efforts and encourage the success of your stay.

You must always pay your share during an extra-curricular activity with your family. Please use an international calling card when using the host family phone

If not within 5 minutes walking distance, host families will bring you to school each morning and the school bus or host family will take you home every evening. You will have a warm lunch Monday to Friday at the school, a packed lunch on Saturdays and on Sundays you will have lunch with the families. On Monday, Thursdays and Saturdays, you will partake in evening activities on campus, during these evenings you will have dinner on campus and return to your family afterwards

Insurance

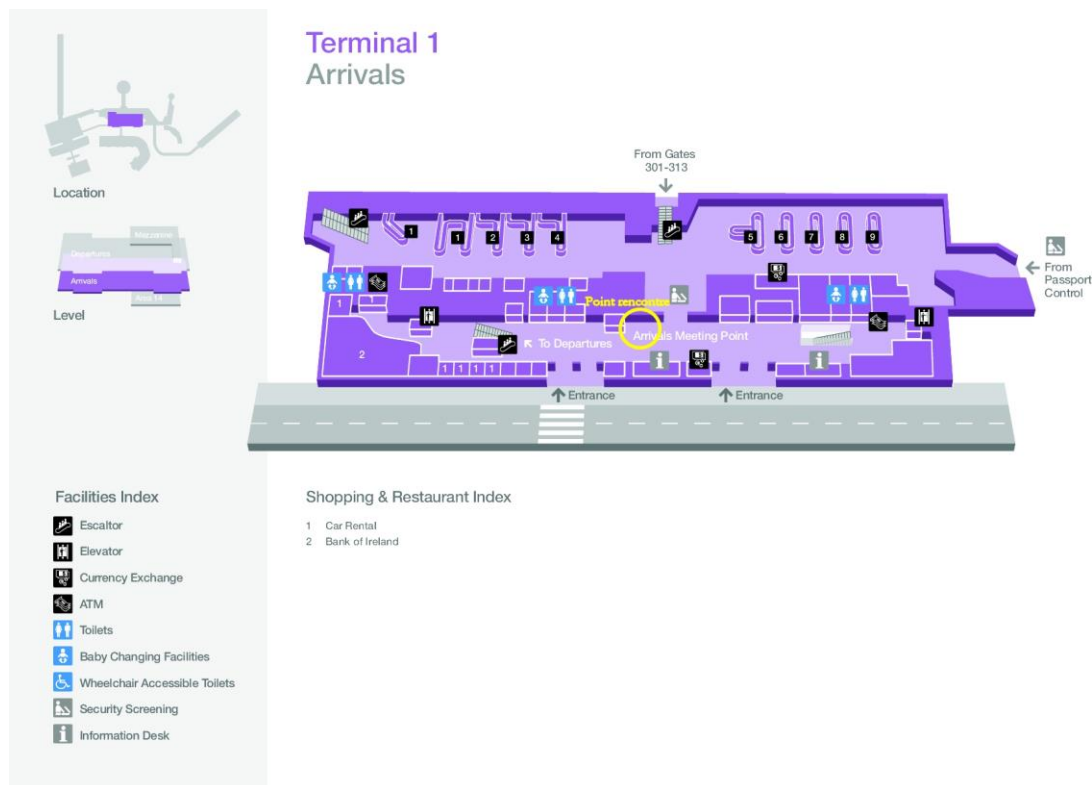
It is compulsory to have a European Health Insurance Card/E1 11. This is free for all European countries and will cover any doctor or hospital appointments in the case of any medical issues. It is also compulsory for all clients to have travel insurance. For all non-European citizens, you **must** take out private medical and travel insurance. We can arrange this for you or you can arrange yourself

Transfers

If opting for collection from Dublin airport

We are based 3 hours and 25 minutes by bus from Dublin airport. For this reason, we group transfers together. Typically, we have 2/3 buses at the airport on Sundays, this depends on arrival and departure times and number of students arriving. The shared transfers are based on arrivals between 10.30 am – 6 pm and departures between 11am – 6 pm. Students will typically have a 1 – 3 hour wait before the bus leaves the airport. **Please also note that for departures, if you flight is before 1 pm, you will leave Bundoran around 4.30 am in the morning**, this allows for adequate check in time at the airport (you need a minimum of three hours check in time in the summer) and then 3.25 hours to reach Dublin.

□ Collection: On entrance of arrivals in **Terminal 1** please make your way over to the **right**. You will see a sign saying Meeting point. Under or around this sign will be a Donegal Language School representative waiting to meet you with a Donegal English Language School Sign(see below).



If you are flying into **Terminal 2** (Aer Lingus) please make your way to the right towards the Spar shop and one of our representatives will be there to meet you. They will have a sign showing the following:



Airport sign will look like this

- **Arrival and Departures:** Arrival is anytime from 4 pm onwards. Departure is up to 12pm
- **Baggage:** Each airline has individual baggage weight restrictions. Please adhere to and leave room in your bag for presents going home. We have had experiences of students paying up to €100 for excess baggage and don't wish to see this happening again. Excess baggage is the responsibility of the student.

If opting for collection from Knock airport

- **Collection:** On entrance of arrivals please make your way to arrivals. A DELS representative will be waiting to meet you with a Donegal English Language School Sign.

If opting for public bus from Dublin airport

There is a direct bus from Dublin airport to Ballyshannon every two hours. To arrive at the bus stop, walk out of arrivals from **terminal 1** and cross the road, go through the tunnel and you will see a spar shop on your left, walk outside and to the left is the bus stop. Please go to bus stop number 7. To view the bus times please click [here](#). We then offer free transfers from Ballyshannon to Bundoran between **10am and 8.00 pm** daily. For transfers outside of these times we can arrange a taxi for you. The taxi fee is around €10

If we are collecting you from the bus in Ballyshannon, please send us an sms to 00353876008205 once you get on the bus in Dublin and then again when the bus reaches Enniskillen. It is really important that you do this as sometimes the bus is late and it ensures that our driver is not waiting a long time to collect you.

Boarding Cards

Please set your son/daughter up with the airline app and they can then check in online prior to arrival and departure. If you need boarding cards to be printed, please email activity@donegallanguageschool.com before 6 pm on Saturday evening. **Please note that the office email addresses are not manned after 5 pm on Friday evening and activity@donegallanguageschool.com is not manned after 6 pm on Saturday.**

If arriving by car

The address of the Camp is Donegal Language School, 1 Portbeg, West End Bundoran. You can find directions [here](#)

Arrival is anytime from 4 pm onwards

Contact

Students and group leaders can be contacted on 00353870518592. Students can be contacted from 6 – 9.00 pm each evening.

Residential Address: Donegal Language School, Portbeg, West End, Bundoran, Co Donegal

Laundry

Laundry is included in the overall programme. We collect the laundry every Thursday/Friday and it is returned to the students every Friday/Saturday.

Internet Access

There is free WIFI at the school. We also have Wi-Fi. at the residential accommodation in three houses. The other houses do not have WIFI access. The students in these houses can use the WIFI in the common area at the main house or at the school. Most host families have Wi-Fi.

Mobile Phone Usage

Please note that in order to encourage English language use and a more interactive language learning experience, phone use is restricted to 5.15 pm – 10 pm during the week for residential students. Students are allowed to use their phones at the weekends. Occasionally during the week, students will use their phones for some class room activities.

Bank Holidays

On Bank holiday Mondays ((19 March, 2 April, 7 May, 4 June & 29 October 2018), there will be no English classes, students are offered an excursion/activity in place). We open on the August bank holiday.

Good Conduct

Students must not be disrespectful or act in a threatening manner to fellow students or staff of Donegal English Language School or any members of the community. This includes raising their voices, using foul words or foul gestures, broadcasting music with explicit lyrics, being argumentative towards others or being disruptive in class. Discrimination based on sexual preference, race, physical or mental ability, religion, age or ethnicity is not tolerated. Items which promote or encourage discrimination or illegal activity will be confiscated. Smoking and chewing gum is not permitted in the school buildings. Food and drinks are not permitted in classrooms.

The student is responsible for any damage he or she may cause to buildings, furniture, fittings, individuals, host family property etc. while registered with DELS. Should a student behave in an unseemly and/or inappropriate manner that may bring the school or its agent into disrepute or cause damage to its reputation or standing in any way, either real or imagined, he or she will be asked to leave.

Should a student break other school rules or behave badly he/she may be withdrawn from activities until behaviour improves.

If gross misconduct occurs, i.e. bullying or breaking an Irish law (**including drinking of alcohol, stealing or drug taking**), **the student will not be welcome to participate further in the course and will be removed immediately from the programme**). **Parents must make arrangements for the students to leave the campus/host family promptly/within 2 days.**

Going out in the Evening

Students will be walked to town and allowed to go to the different shops, amusements or supermarkets for one hour on a Friday evening only. Students must go as part of a group. No student is allowed to go alone without prior permission from the coordinators. If you do not wish for your son/daughter to do this, please let us know in advance of their stay. **For residential students only** – there will be free time on Sunday . Students are allowed to visit the town unaccompanied between 10 am – 3/4pm. If you wish for your son/daughter not to go to the town centre unaccompanied, please contact us.

What happens on my first day?

Arrivals for students are generally on a Sunday. All students are welcomed to and shown to their accommodation followed by a short introductory meeting. This meeting will go through the first day and any questions that may arise. On the first day of school, students take a test covering reading, writing, listening and speaking to ensure that they are placed in a level most suitable to them.

If the students have opted for one of the activity packages, their chosen sport takes place in the afternoon/morning depending on their age and level. Student Coordinators are on hand to help and assist all students through their first day.

Please click on the links to log on to [facebook](#) or [instagram](#) for regular updates on campus life @ DELS.

Parents hereby commit to undertaking full financial responsibilities if their son/daughter, is dismissed early from the programme in the event of bad behaviour.

Looking forward to meeting you

Kind regards, Gina and all the staff.

